



New York State Dispute Resolution Association

“Workplace Conflict Management Conference”

Thursday, November 15, 2007

Adams Mark, Buffalo, NY

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This program has been approved for 6.0 recertification credit hours toward PHR, SPHR and GPHR recertification through the Human Resource Certification Institute (HRCI).

For more information about certification or recertification, please visit the HRCI homepage at www.hrci.org.

Buffalo Niagara Human Resource Association

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